

# General Terms and Conditions for Risebo Gård AB

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Version 2025.2

## 1. Welcome to Us

We are delighted to welcome you to Risebo Gård AB, a family- and animal-friendly farm in Gamleby/Västervik, organization number 559436-3003! These terms apply to the booking and use of our holiday homes and cabins, campsite, pony riding, and playground equipment. The agreement is made between you and us – deviations are only possible with explicit written consent.

## 2. Your Booking for Holiday Homes and Cabins

- **First Step:** Secure your house with a 30% deposit within 14 days of booking.
- **Remaining Balance:** We expect the remaining amount no later than 4 weeks before arrival. For spontaneous bookings (less than 4 weeks prior), we kindly request the full amount transferred immediately.
- **Payment Options:** Bank transfer, Swish, or credit card (on-site only).
- **Flexibility:** If payment doesn't work out, we'll find a solution together – otherwise, we reserve the right to cancel the booking.

## 3. If Plans Change – Cancellation for Holiday Homes and Cabins

- **Worry-Free:** You can cancel free of charge up to 30 days before arrival (only a 300 SEK processing fee).
- **Cancellation Fees:**
  - 30–15 days prior: 50% of the amount.
  - 14–7 days prior: 75% of the amount.
  - Less than 7 days prior: 100% of the amount.
- Your money will be refunded quickly – via the same payment method used for the booking.

## 4. Experience Our Farm

- **Authentic Life:** Enjoy holiday homes, cabins, a campsite, pony riding, playground equipment, and plenty of nature with nearby swimming lakes – all at your disposal! Note that the entire farm comes with typical hazards, including tractors and free-roaming animals like dogs, horses, and cats.
- **Family Time:** Children are warmly welcome. Parents are responsible for supervising their children. Children under 7 may only enter the small animal enclosure with an adult.
- **Animal Love:** Our animals enjoy affection, but please don't feed the horses to keep them healthy and harmonious with each other. Rabbits and guinea pigs can gladly be fed after prior agreement.

Depending on weather or the animals' general condition, we reserve the right to adjust activities for their well-being.

- More details will be provided upon arrival!

## 5. Your Pets

- Bring your furry friends along! Well-socialized dogs are welcome with prior registration and may roam freely on the property as long as they remain in your sight and under your control.

## 6. Enjoying Community in Harmony

- **Community:** Friendships blossom here between families, children, and animal lovers. Social interaction and harmony are close to our hearts – consideration and respect are a given.
- **Quiet Hours:** From 11:00 PM to 7:00 AM, we give everyone a well-deserved break.
- **A Peaceful Place:** To ensure everyone enjoys a relaxing time with us, we reserve the right to ask guests to leave in cases of rule violations, disputes, disturbances of harmony, or violence.

## 7. Who Bears Responsibility?

- **Our Role:** We at Risebo Gård AB are thrilled to have you, but we cannot be held liable for damages, injuries, or losses caused by you, typical farm hazards, or unexpected events. Your entire stay is at your own risk, and guests are aware of the potential dangers.
- **Your Role:** You are responsible for any damage to our property, animals, or other guests caused by you or your group.

## 8. Unforeseen Events

- Should unexpected events (e.g., natural disasters) occur, we will cancel your booking and either refund the full amount or offer a rebooking option.

## 9. Your Data with Us

- We handle your personal data with care in accordance with the General Data Protection Regulation (EU 2016/679) and the Swedish Data Protection Act (Dataskyddslagen 2018:218). It is used exclusively for booking and communication purposes.

## 10. Applicable Law and Jurisdiction

- Swedish law applies. The competent court is the District Court of Västervik (Tingsrätten i Västervik).